



## Understanding Patient Record Types in SafeScript NSW

SafeScript NSW maintains different types of patient records which provide different information for its users. Patient records are divided into three types based on the information contained in the SafeScript NSW system. These are known as **transactional** records, **regulatory** records, and **linked** records.

When searching for a patient record, the different type of record is denoted by their icons, as shown below.

Patient Search Results									
Clear Filter									
First Name	Middle Name	Family Name	Date of B...	Sex	Address	Po...	Medicare/DVA	Record Type	
Test		Test	13/11/1980	Other	12 Example Street, Suburb, NSW 9999	2170			
Test		Test	03/09/1960	Other	12 Example Street, Suburb, NSW 9999	2170			
Test		Test	09/09/1973	Other	12 Example Street, Suburb, NSW 9999	2170			

**Applications for an approval can be made using any of these types of records.**

If applying for an approval to prescribe OTP or S8 medicines, **using a regulatory or linked record type** is recommended to fast track the process and allow approvals to be granted instantly or in real-time.

**For more information about how to process approvals from a patient record, see the [SafeScript NSW WebHelp](#).**



## Transactional Patient Record



- Transactional patient records contain a patient's high-risk medicine history.
- It would include prescribing and/or dispensing information for the last **2 years**.
- In some instances, a patient may have a prescription or dispensing history which is not captured as a transaction by SafeScript NSW, such as patients on the Opioid Treatment Program (OTP) who are prescribed and dispensed their medicines through a public clinic.
- This type of profile **does not** have an editable profile page.
- Prescribers are **unable to make an application** to prescribe or supply a high-risk medicine from this record type. They will need to **apply through the approvals grid**.

Important notice Understand the NSW legal requirements for an authority to prescribe and supply drugs of addiction  
[Learn about alerts in SafeScript NSW](#)

**First Name** Test

Preferred Name Test Test

Date of Birth 13 November 1980 (42 years, 11 months )

Gender Other

**Last Name** Test

Address 123 Test St, Sydney, NSW 2000

No Patient Profile button appears for this record type.

No Alert History
View Access History

Clear ...

Drug Search

Event Type All Events Date Range (Start Date - End Date) 22/08/2022 - 25/10/2023 Group By None

Alert	Date	Drug Details	Practitioner Details	Disp...	Type
▶	16/09/2022	Morphine HCl - MORPHINE JUNO - 10mg/1mL - Ampoule - 5	Pharmacy Prescriber : Prescriber No. 888888 Prescribe Date 16/09/2022	1 of 1	Dispens
▶	22/08/2022	Morphine HCl - ORDINE - 2mg/mL, 200mL - Mixture - 1	Pharmacy Prescriber Prescriber No. 222222 Prescribe Date 22/08/2022	1 of 1	Dispens




## Regulatory Patient Record



- Regulatory patient records contain information about any approvals that have been held for a patient, including OTP dosing points (where applicable), alternative identities, and approvals history for high-risk medicines.
- It will display all approval history for the last 2 years.
- If there is no approval history saved in this profile, it means there has not been a valid application submitted for this patient for the last 2 years.
- This record provides patient information (called the *Patient Profile*). This page containing additional information about their identity and address.
- These records do not have medication history (i.e. transactional information) associated with SafeScript recorded.
- Prescribers are **unable to make an application** to prescribe or supply a high-risk medicine from this record type. They will need to **apply through the approvals grid**.

The **Medications** button with transactional information is not available for these records.

	<b>First Name</b> Test	<b>Last Name</b> Test	<input type="button" value="Medications"/>	<input type="button" value="View Access History"/>
	<b>Date of Birth</b> 9 September 1973 (50 years, 1 month )	<b>Address</b> 12 Example Street, Suburb, NSW 9999		
	<b>Gender</b> I			
<b>&gt; Primary Identity</b> <span style="float: right;">AMS ID: P000000787</span>				
<b>&gt; Alternate Identities</b>				
<b>&gt; OTP Dosing Points</b>				
<b>&gt; Approvals</b>				
<b>&gt; Correspondence</b>				
			<input type="button" value="Cancel"/>	<input type="button" value="Save"/>

Sections for additional identity information, approval history and dosing points appear on this record



## Linked Patient Record



- The most complete and accurate record type is known as a Linked patient record.
- These records have the combined information of the regulatory and transactional data. They contain SafeScript NSW medication history as well as a profile page with identity and approval history.

**Important notice** Understand the NSW legal requirements for an authority to prescribe and supply drugs of addiction  
Learn about alerts in SafeScript NSW

First Name Test Last Name Test [View Alert History](#) [Patient Profile](#) [View Access History](#)

Preferred Name Test Test Address 123 Test St, Sydney, NSW 2000

Date of Birth 3 September 1960 (63 years, 1 month )

Gender Other

Clear ... Drug Search [Q] Event Type All Events Date Range (Start Date - End Date) 22/08/2022 - 25/10/2023

Alert	Date	Drug Details	Practitioner Details	Disp...	Type
	16/09/2022	Oxycodone - OXYNORM - 5mg - TAB - 200 Performance Testing payload	Prescriber name Clinic	0 of 1	Prescrib

Both Medication and Patient Profile pages are available for Linked patient records.

First Name Test Last Name Test [Medications](#) [View Access History](#)

Date of Birth 3 September 1960 (63 years, 1 month ) Address 123 Test St, Sydney, NSW 2000

Gender Other

> Primary Identity AMS ID: P0000000786

> Alternate Identities

> OTP Dosing Points

> Approvals

> Correspondence

Cancel Save