

Annual Report

2023-24













The team enriching health in millions of ways every day

NSW Ministry of Health

1 Reserve Road St Leonards NSW 2065 Tel. (02) 9391 9000 TTY. (02) 9391 9900

Website. <u>health.nsw.gov.au</u>

This work is copyright. It may be reproduced in whole or part for study and training purposes subject to the inclusion of an acknowledgement of the source. It may not be reproduced for commercial usage or sale. Reproduction for purposes other than those indicated above requires written permission from the NSW Ministry of Health.

The NSW Health Annual Report 2023-24 was edited, designed and coordinated within the NSW Ministry of Health by the Strategic Communications and Engagement Branch.

Cover images: 1. Maggie, Peyton, and Maverick on Country on Gumbaynggirr land, Bellwood Park Nambucca Heads.

2. Radiation therapists standing with a Siemens Somatom CT Scanner used for the planning of radiotherapy treatment at Coffs Harbour Health Campus. 3. NSW Ambulance paramedics, Fabian and Sooaad. 4. Senior oncologist from the Sydney Children's Hospitals Network sitting with Montana at The Children's Hospital at Westmead. 5. Nurse Olivia and Northern NSW Local Health District emergency department nurses. 6. Food services assistant delivering the food trolley in the Maternity Unit at Coffs Harbour Health Campus, Mid North Coast Local Health District.

Inside cover image: Gudjinburra Dance Group performing a cultural dance at the Tweed Valley Hospital official opening in the Northern NSW Local Health District.

SHPN (SCE) 240802 ISSN 0815-4961

Further copies of this document can be downloaded from the NSW Health website health.nsw.gov.au/AnnualReport

October 2024

NSW Health delivers safe, high-quality and compassionate healthcare to the people of NSW.

Our vision

A sustainable health system that delivers outcomes that matter to patients, is personalised, invests in wellness and is digitally enabled.

NSW Health acknowledges
Aboriginal people as the
traditional custodians of the lands
and waters of NSW and pays
respect to Elders past, present
and future. In this report,
Aboriginal and Torres Strait
Islander people are referred to as
Aboriginal people in recognition
that Aboriginal people are the
original inhabitants of NSW.



About this report

This annual report describes the performance and operation of NSW Health during 2023–24. It has been prepared according to Parliamentary reporting and legislative requirements and is arranged in seven sections.

Section 1: Overview

Introduces NSW Health values, organisational structure and functions, and the NSW Health Executive Team.

Section 2: Strategy

Describes the strategic direction of NSW Health outlined by our Future Health strategy, and the NSW Regional Health Strategic Plan 2022–2032.

Section 3: Operations and performance

Summarises our performance as a health system and how it is set, monitored and assessed across NSW Health and against our strategic objectives, and other management activities.

Section 4: Management and accountability

Reports on workforce, people management, consultants, governance, risk management, information protection, and public accountability.

Section 5: Sustainability

Outlines NSW Health's progress in addressing environmental, social and governance risks, opportunities and performance.

Section 6: Financial performance

Details key financial management reporting and presents NSW Health's audited financial statements for 2023–24.

Section 7: NSW Health organisations

Presents key achievements with reports provided by statutory health corporations, specialty health networks, the Health Administration Corporation and local health districts.

Appendix

Provides additional information and data to supplement the report.

Letter to the Minister

The Hon. Ryan Park, MP Minister for Health, Minister for Regional Health 52 Martin Place SYDNEY NSW 2000

Dear Minister

In compliance with the terms of Government Sector Finance Act 2018, the Government Sector Finance Regulation 2024, and the Treasurer's Directions, I submit the annual report and financial statements of NSW Health organisations for the financial year ended 30 June 2024, for presentation to Parliament.

The financial statements of these organisations are presented in separate volumes as Financial Statements of Public Health Organisations under the control of NSW Health 2023–24.

I am also sending a copy of the report to the Treasurer.

Yours sincerely

Susan Pearce AM Secretary, NSW Health

Contents

NSW Health snapshot	111	Sustainability	113
Secretary's year in review	iv	Environmental sustainability	114
		Modern Slavery Act 2018	115
Overview	1	Work health and safety	115
About NSW Health	2	Prosecutions under the Work Health and Safety Act 2011	116
Vision	2	Workers compensation	116
Values	2	Workforce diversity	117
Our Health Portfolio Ministers	2	Disability Inclusion Action Plan	118
NSW Health organisation structure	3	NSW Health LGBTIQ+ Health Strategy	119
Our charter	3	NSW Carers (Recognition) Act 2010	119
NSW Ministry of Health	5		
NSW Ministry of Health organisation structure	6	Financial performance	121
NSW Ministry of Health Executive Team	7		121
		Deputy Secretary, Financial Services	
Strategy	13	and Asset Management and Chief Financial Officer's report	122
	13	Financial management	123
Future HealthFuture Health:	4.4	Asset management	123
Guiding the next decade of care in NSW	14	Non-government funding	123
Strategic outcomes and key objectives	15	Financial statements	146
NSW Health Regional Health Strategic Plan	16	Independent auditor's report	147
		independent additor s report	147
Operations and Performance	17	NSW Health organisations	249
Performance summary	18		
Performance information	19	Statutory health corporations	250
Major capital works	61	Specialty health networks	255
Land disposal	64	Health Administration Corporation	258
Research and development	65	Local health districts	265
Implementation of price determination	67	A P	000
Management and accountability	69	• •	283
		Health statistics	284
Our workforce	70	Workforce statistics	290
Human resources	71	Public hospital activity levels	297
Industrial relations claims	72	Mental health	299
Workforce key policies	73	Compliance checklist	303
Responding to bullying and complaints	74	Glossary	305
Consultants	75		
Promotion	80		
Governance	98		
Legal changes	98		
Economic or other factors	99		
Events arising after the reporting period Other information	99 99		
	100		
Information and risk management Risk management and insurance activities	100		
Internal audit and risk management policy attestation	101		
Privacy and Personal Information Protection Act 1998	105		
Public accountability Covernment Information (Public Access) Act 2000	106 106		
Government Information (Public Access) Act 2009			
Public Interest Disclosures	111		