

# Implementation of Weekend HITH SLHD



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Hospital in the Home SLHD

Mar2018



**Health**  
Sydney  
Local Health District

# Data 15/16

- 640,000 population
- 156,000 ED presentations
  - Concord 35,000
  - RPA 70,000
- Concord Hx 750 beds
- RPA 1000 beds
- 1.7m community occasions of service
- 43% speak language other than English
- 22,000 with disability
- 4,875 Aboriginal and Torres Strait islander people



# Before

- 5 yrs of HITH
- Weekend inequity of care new and current patients
- Mx of IVDU, OS, homeless
- Issues with troubleshooting community patients
- Monday madness



# HITH before

- Mon- Fri 8-4.30
- ED return and wait next day or admit or .....
- 1.47% overnight HITH separations



**Current Selections**

FinancialYear  2015/16

Measure1  HITH Separations

Measure2  HITH Ward O...

Clear < >

**Facility**

- Balmain Hospital
- Canterbury Hospital
- Concord Hospital
- Royal Prince Alfred Hospital

**Clinical Stream**

- Aged Care
- Cancer
- Cardiovascular
- Critical Care

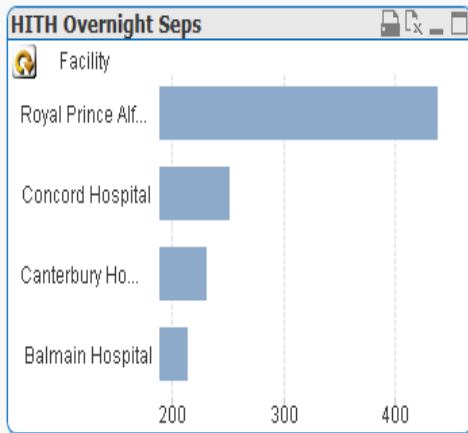
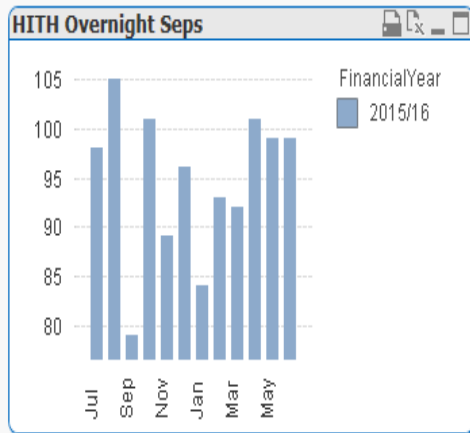
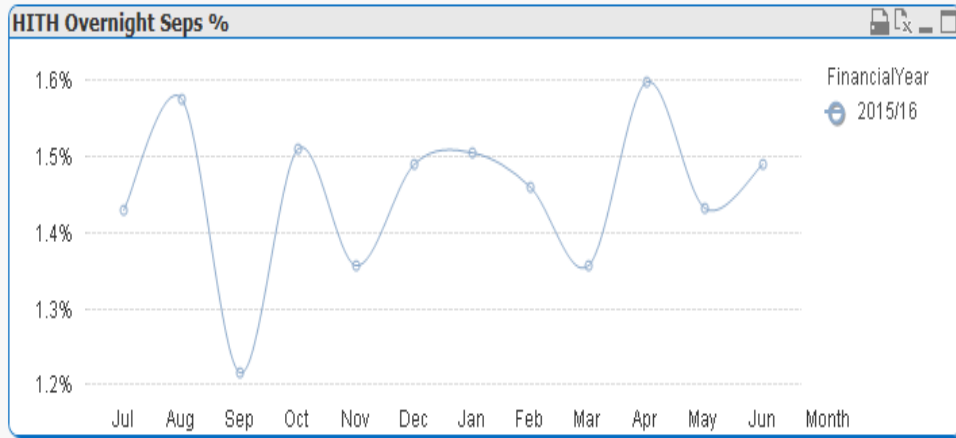
**Specialty**

- Breast/endocrine
- Cardiology
- Colorectal Surgery
- Emergency

**DRG**

- 801A - OR Procedures Unrelated to
- 801B - OR Procedures Unrelated to
- 801C - OR Procedures Unrelated to
- 960Z - Ungroupable

2012/13	2013/14	2014/15	2015/16	2016/17	2017/18						
2012	2013	2014	2015	2016	2017						
Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun



# Plan

- Executive and MoH support
- Funds
- Recruitment
- Protocols
- Communication with ED
- Evolution



# Resourcing

- RN for Sat and Sun embedded in ED RPA and Concord
- Staff Specialist ED/HITH weekend recruited
- On call medical roster
- Space
- Pharmacy
- HITH Program Manager developed plans, recruited, set up meetings, drew up policies/protocols, collected data



## HITH Weekend Implementation Plan

Yet to be commenced	N/A			In progress		Complete
Action	Person	Target	SLHD	RPAH	CRGH	Progress/Comment
Memo to Staff	DD			Complete		
Memo to District	DD			Complete		
Meeting with ED department	VT,A-MC, ED			Complete		Follow up planned for week before roll out
Brief to CE for stafflink and recruitment	DD			Complete		
Recruit nursing staff	JM			Complete		Interviews complete, successful candidate identified and undergoing employment checks
Recruit medical staff	A-MC			Complete		Extension of temporary contract underway
Update nursing PD's for 7 day rotating roster	JM			Complete		Nil further feedback from staff. New PD's complete
Request nursing volunteers for Dec/Jan roster	JM			Complete		Feedback received
Organise equipment/COW for weekend use, including safe storage from Friday night to Saturday morning	PA, TS			Complete		Trolley ordered for Concord
Engage with pharmacy regarding supply of weekend drugs	ED, A-MC			Complete		Concord to use HITH stock, stored in Asset office RPAH to use ED stock
Engage with SDN to confirm logistic's for weekend referral	JM			Complete		Normal referral process to be followed, referral to ACT and ACT to contact in charge at centre
Organise model of care, include medical, nursing and admin responsibility	TS, A-MC			Complete		Draft of Model of care circulated internally, for ED review
Educate ED on new model	VT, A-MC			Complete		Operations finaldraft sent
Educate staff on new model	VT, A-MC			Complete		Operations final draft sent
Develop new information flyer for HITH weekend	JM			Complete		Modified pt information brochure, stickers ordered
Communicate start date internally, memo and bulletin board	JM DD			Complete		Memo sent Bulletin board to go in New Year Changed to 16/01/17 – closer to



# Jan 21- Weekend Admissions

- New admissions EDdoctor to HITHdoctor phone call
- Emr admissions and scheduled appts
- Red chairs
- Space in ED including drawers for documents, purple box
- Working collaboratively with ED RNs



# After

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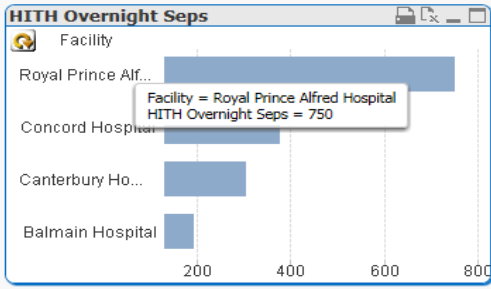
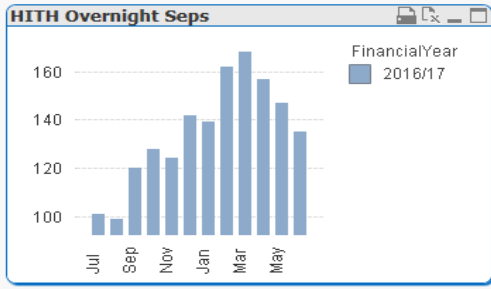
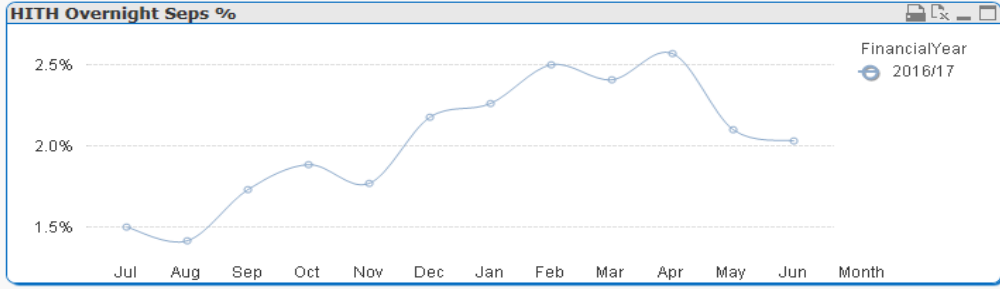
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 Cardiology  
 Cardiothoracic Surgery  
 Colorectal Surgery

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# After

- 2.32% overnight separations (vs 1.47%)
- Smoother workflow
- 152 episodes of care
- Better symbiotic relationships with ED
- Assistance to Sydney District Nursing WE
- Triage direct referrals enabled
- Recruitment spinoffs RNs and Drs

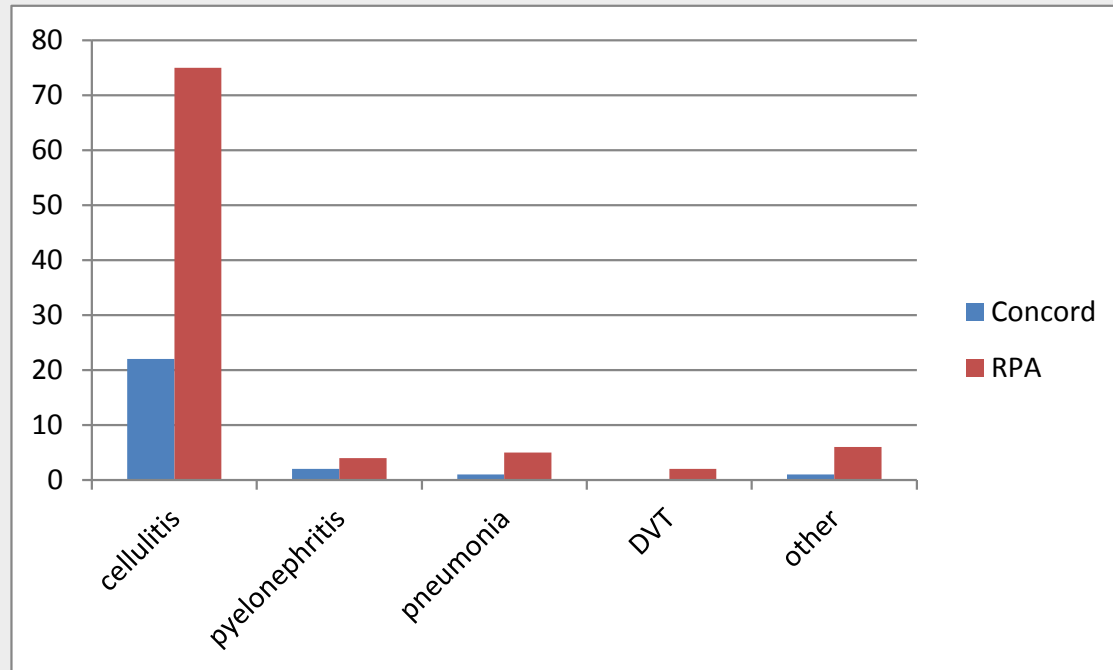


# Outcomes

- MOH target **67** weekend overnight admissions by June 31
- Achieved **97** (RPA +Concord)
- 6/12 overnight admissions = **108** (82+26)
- Patient satisfaction surveys for 3/12 very positive
- Ongoing funding- SLHD 0.5FTE for Concord
- Referred to SDN 32/82 RPA 11/26 Concord= 39% overall
- Conditions managed



# WE Conditions managed



# Are we there yet?

- Challenges- RN orienting to ED workflows
- Changing ED culture re admissions
- Difficult to find doctor in ED due to emergencies
- Weekend working roster difficulties
- ED doctor not referring by phone to HITH due to other pressures
- Admin issues emr for admitted ED ,transfer to HITH
- On call HITH dr busier, trust factor with ED drs
- Increased importance handover



# HITH Torino, northern Italy 2018



Health  
Sydney  
Local Health District