

Commissioning for Better Value (CBV) Strategy at a glance

NSW Health vision

A sustainable health system that delivers outcomes that matter to patients and the community, is personalised, invests in wellness and is digitally enabled.

Goal

To enhance NSW Health services that support patient care by shifting our focus from outputs to outcomes.

Objectives

Drive awareness and understanding of CBV in alignment with value based health care

Support partnerships and networks to build CBV capability

Embed value based healthcare in CBV across the system

Monitor implementation and evaluate the impact of CBV

by June 2024

by June 2025

Implementation plan

Embed

Established 'business as usual' norms, culture and partnerships in NSW health services.

2021-24

- Build capability in districts, pillars, networks and our external partners to apply CBV.
- Influence policy to embed CBV in NSW Health strategies, service statements and agreements, contracts, grants, business cases and reform initiatives.

Sustain

Best practice sustained that reinforces an outcomes focus in NSW health services.

2024-25

- Explore new funding models that support a commissioning approach.
- Review and renew CBV strategy.

Outcomes focus on improving



Health outcomes that matter to patients

Services define, implement and measure outcomes that matter to patients. This contributes to the delivery of high quality, timely and safe patient care.



Experience of receiving care

Patient experience is improved by service delivery which is accessible, high-quality, appropriate, timely and safe.



Experience of providing care

Clinician engagement in CBV is strengthened to optimise the experience of providing care. This contributes to improved patient outcomes.



Effectiveness and efficiency of care

Drawing on evidence-based data, service managers and clinicians are equipped to use CBV to empower innovation and improve services.